

Surge Consulting and TOM Frameworks

Surge consulting provides expertise at the right time, and value for money. Average timeframe to onboard is 3 days – 2 weeks. We develop innovative approaches to analyse current operating models and develop future TOMs for our clients:

1. Discovery and planning

Discovery phase: Close partnership with client leads, developing bespoke methodology tailoring desired outcomes. Deliverables include: tailored TOM and OD, defined team roles/responsibilities, governance, overall transformation road map, and what can / should drive value.

4. Continuous improvement

Improvement phase: Ensuring consistent knowledge growth retained in-house, designing transfer to independent delivery.

2. Role deconstruction

Design phase: Key stakeholders involved in user-centred, design thinking, developing blueprints, specifying delivery required outcomes, value, and key changes. Proven partnership model with innovative technical solutions, visualising understanding of real time data supporting design.

3. Maturity and adaptation

Implementation phase: Leads are supported by expert consultants to develop delivery roadmaps, which are accelerated by MVP approach ensuring value delivered quickly. Key TOM success requires coordinated delivery oversight by stakeholders ensuring TOM upheld.

